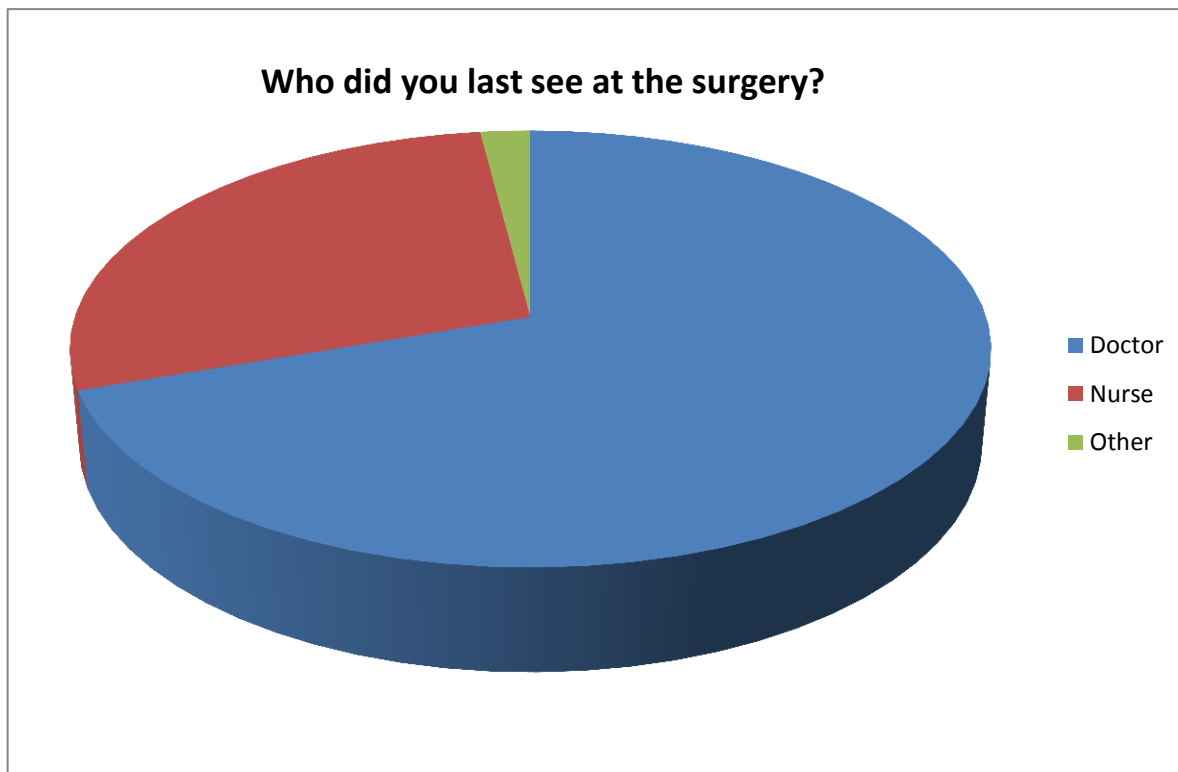


Patient Questionnaire Results 2014/2015

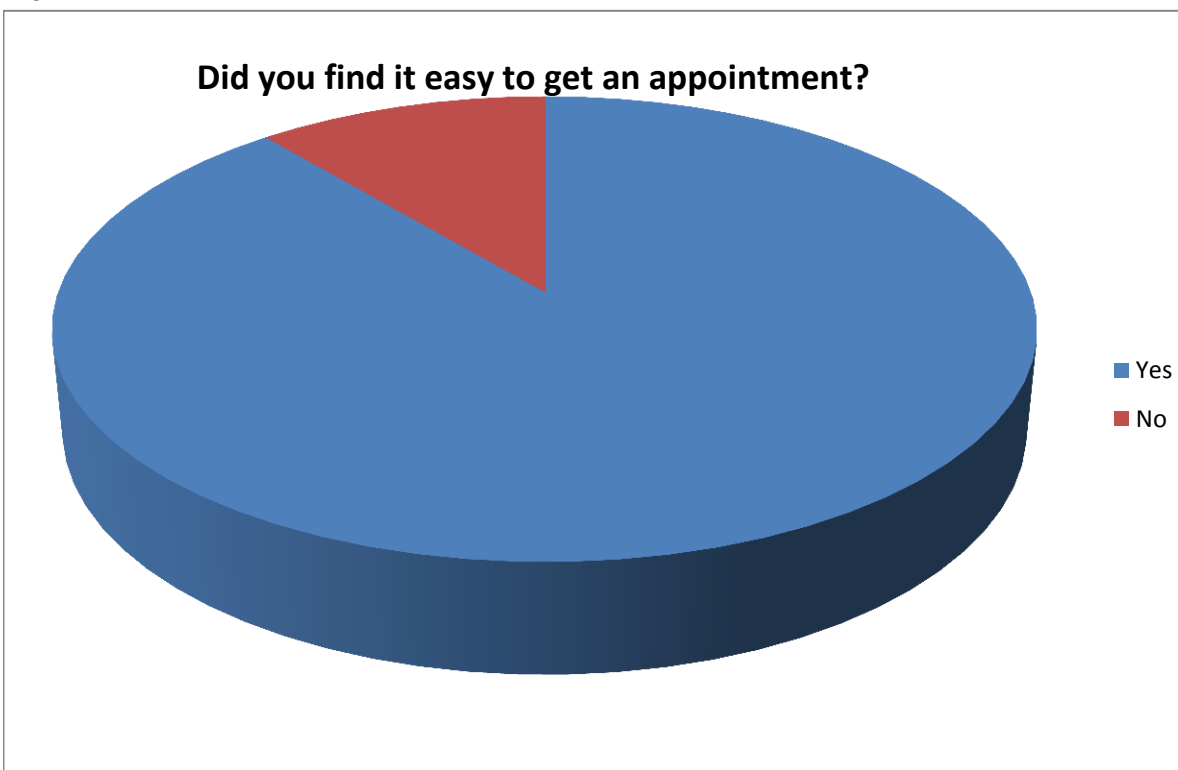
Who did you last see at the surgery?

| | |
|--------|----|
| Doctor | 69 |
| Nurse | 28 |
| Other | 2 |



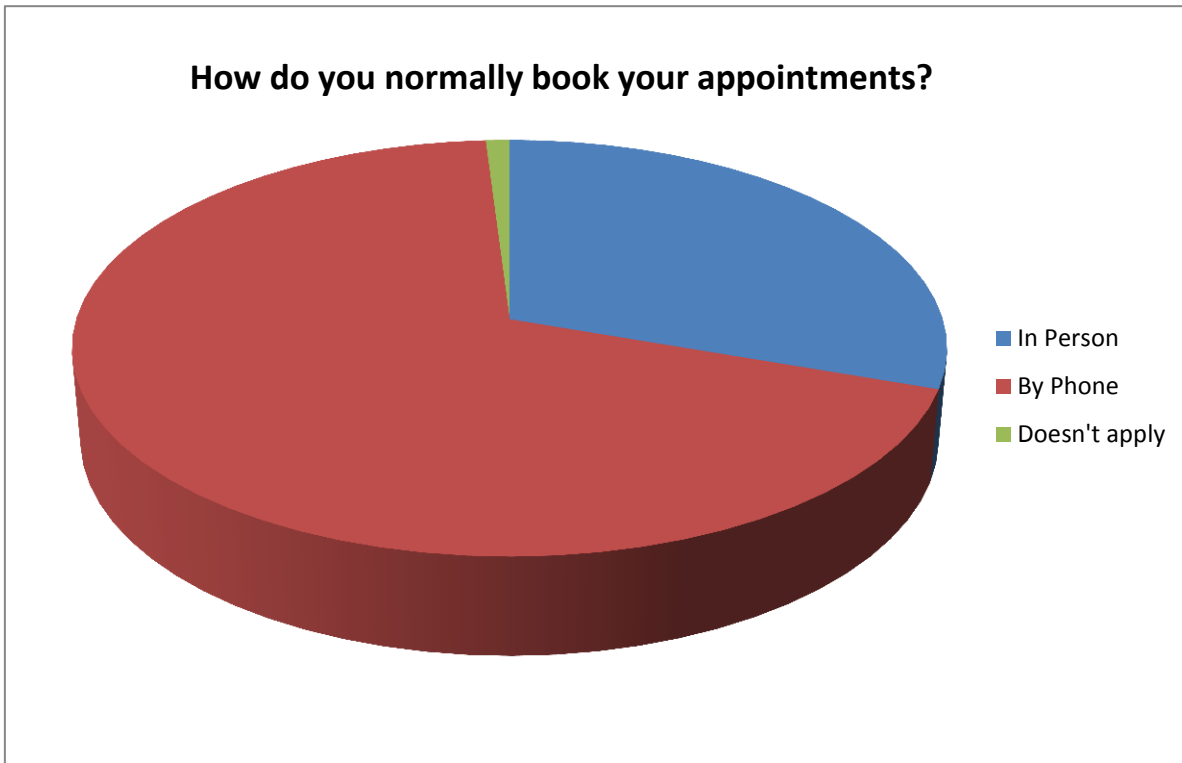
Did you find it easy to get an appointment?

| | |
|-----|----|
| Yes | 88 |
| No | 11 |



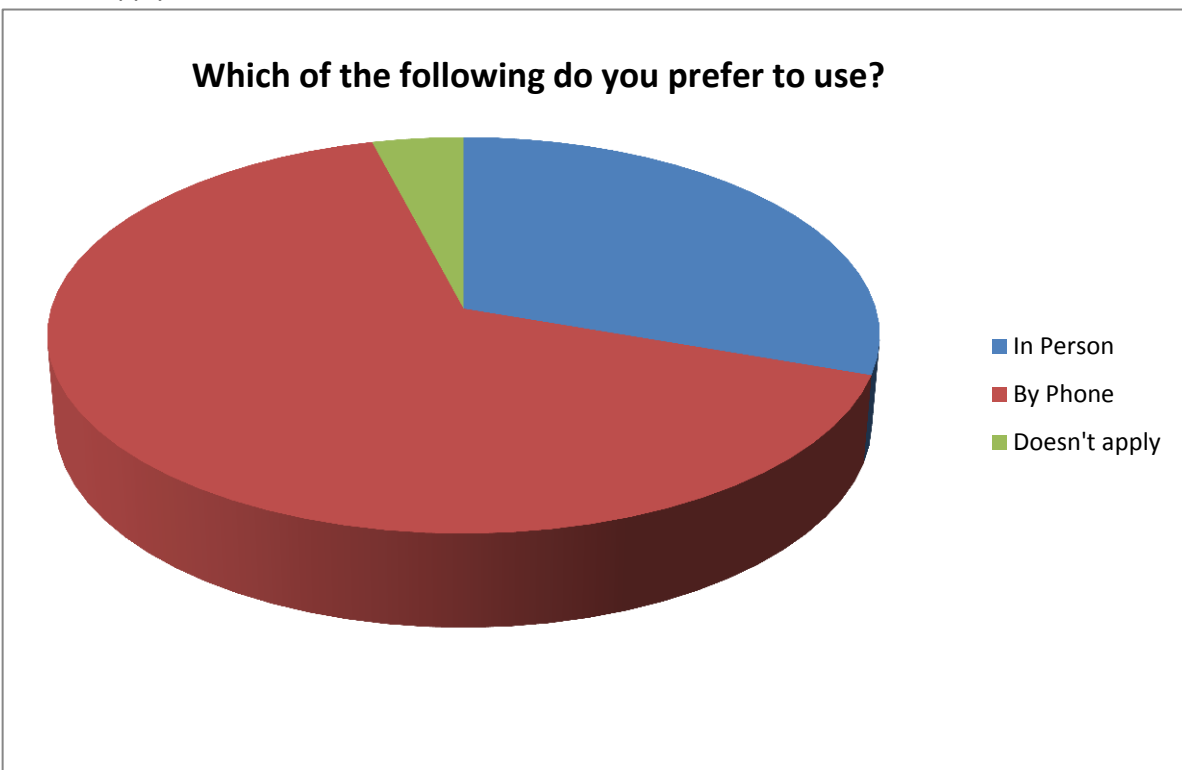
How do you normally book your appointments?

| | |
|---------------|----|
| In Person | 30 |
| By Phone | 68 |
| Doesn't apply | 1 |



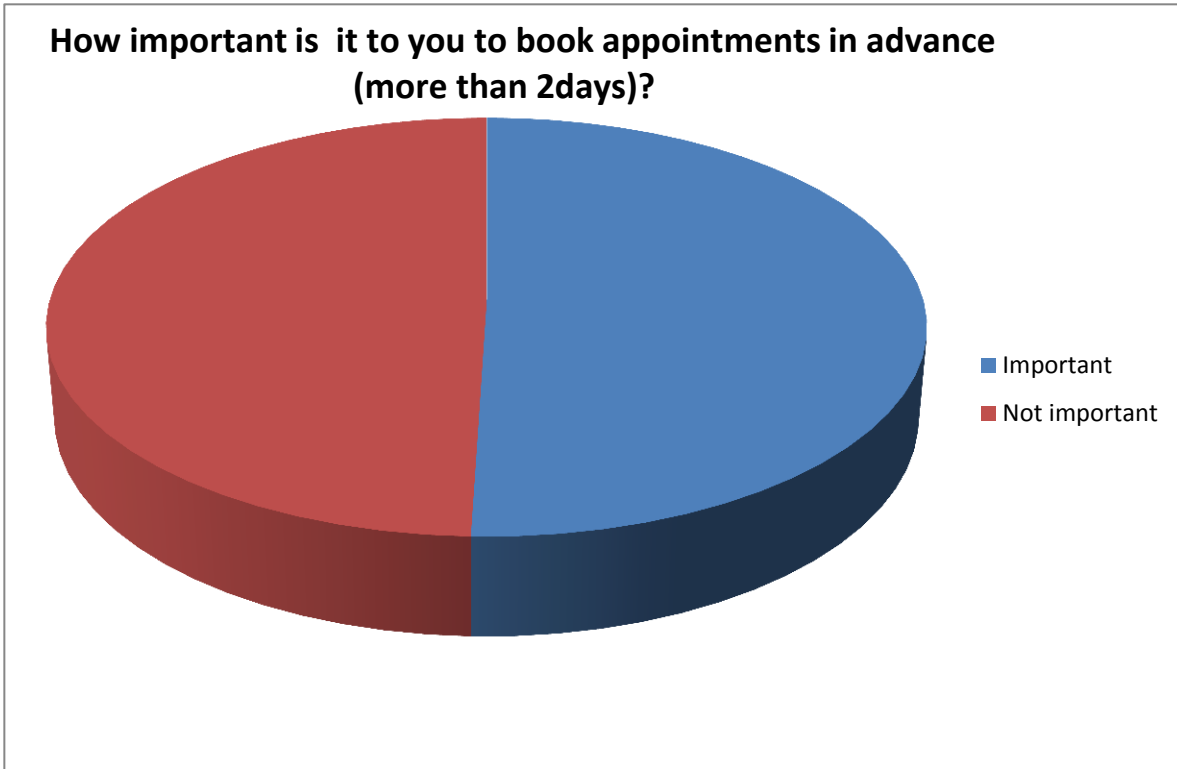
Which of the following do you prefer to use?

| | |
|---------------|----|
| In Person | 30 |
| By Phone | 65 |
| Doesn't apply | 4 |



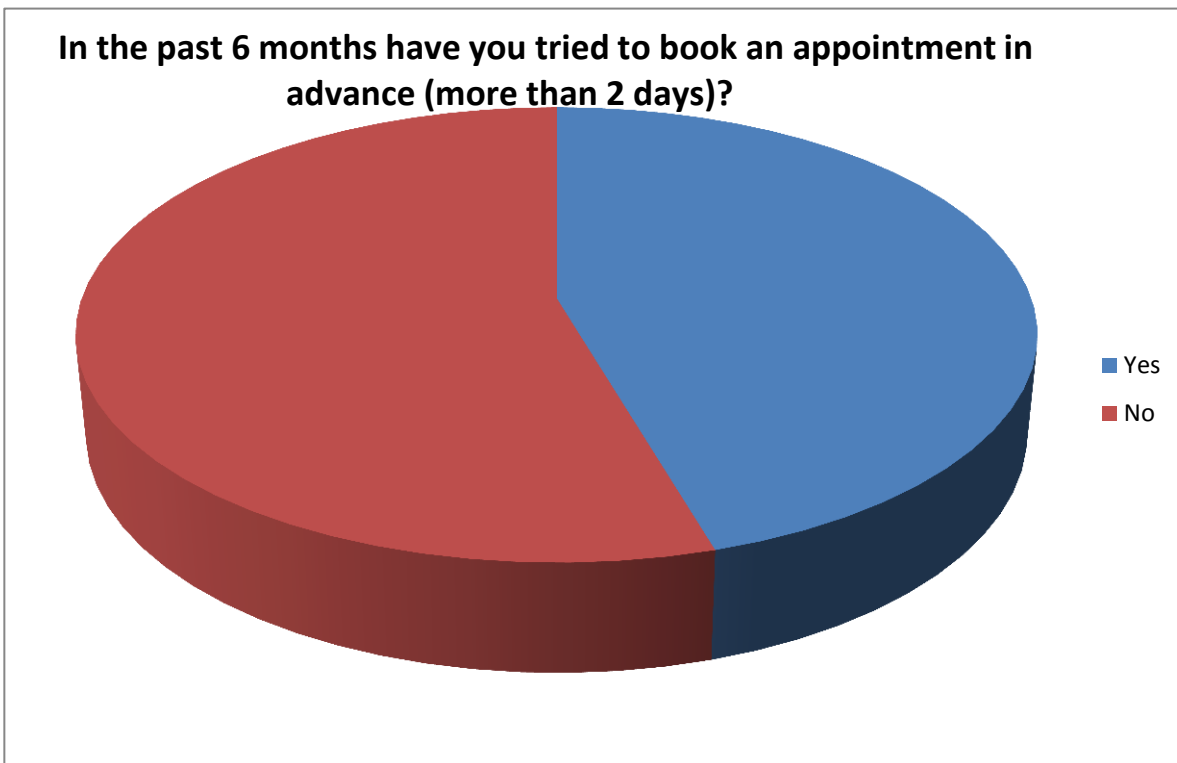
How important is it to you to book appointments in advance (more than 2 days)?

| | |
|---------------|----|
| Important | 50 |
| Not important | 49 |



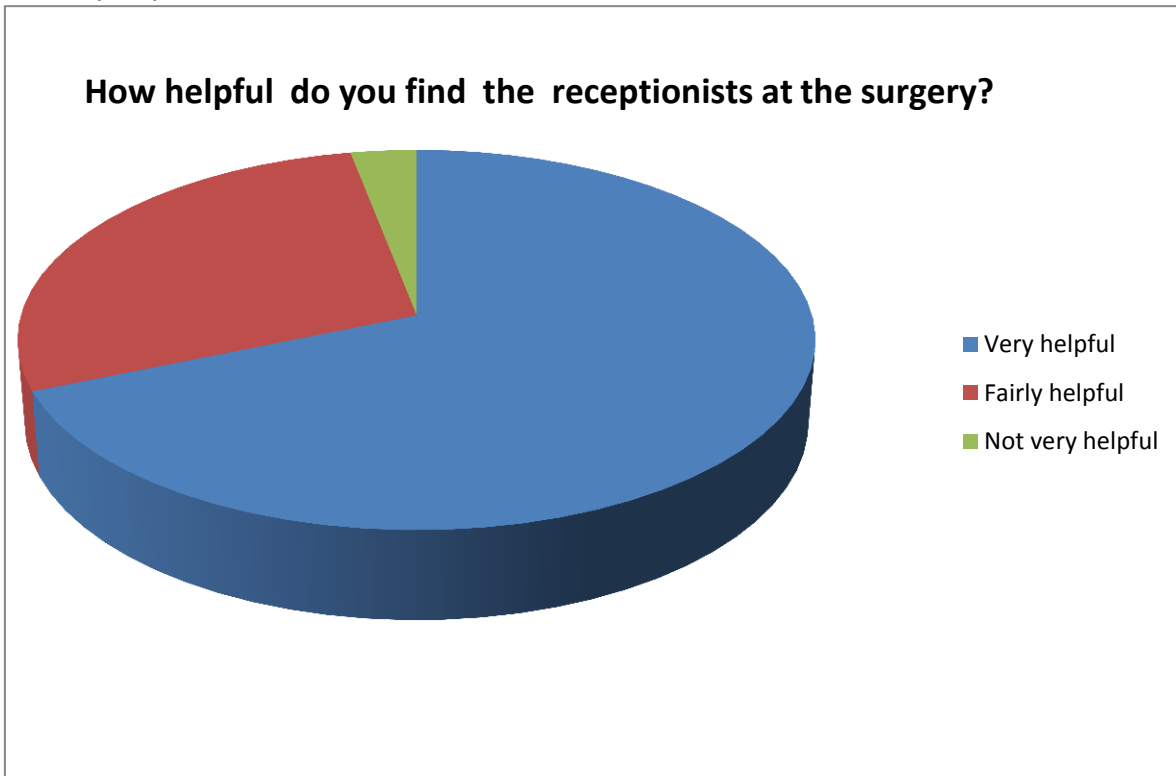
In the past 6 months have you tried to book an appointment in advance (more than 2day:

| | |
|-----|----|
| Yes | 45 |
| No | 54 |



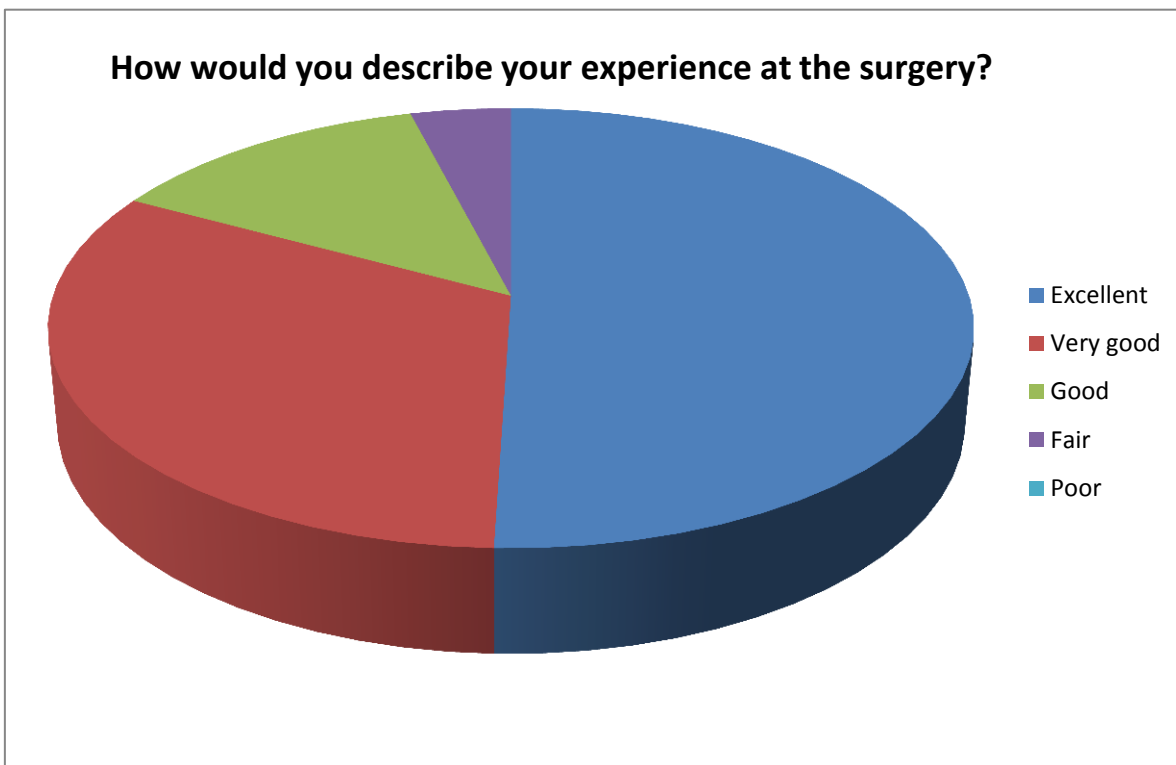
How helpful do you find the receptionists at the surgery?

| | |
|------------------|----|
| Very helpful | 68 |
| Fairly helpful | 28 |
| Not very helpful | 3 |



How would you describe your experience at the surgery?

| | |
|-----------|----|
| Excellent | 50 |
| Very good | 32 |
| Good | 13 |
| Fair | 4 |
| Poor | 0 |



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